

4th Annual Hong Kong Innovative User Group Meeting
8-9 December 2003
INNOPAC Questions

Group:	Acquisitions & Serials
Moderator:	Wing Woo (HKBU)
Location:	Main Building MBG06

A. Acquisitions

Ordering

1. Keying new order – No editing in bibliographic or order record is allowed when keying a new order. We have to save both the bib and order records and go back to the record to make changes. (HKBU)

A: This is correct, this the way it was designed to work. If another work flow is desired, this should be pursued as an enhancement request.

2. Auto duplication check during order printing -- Prefer to add LIMIT function to narrow down the list of potential duplicates retrieved. (HKIEd)

A: This feature is being considered for a future Millennium release

3. Print function– Cannot print from browse screens. For example at the ORDER mode, a list of titles is displayed after a title search, but there is no way to print the list. (LU)

A: This feature is being considered for a future Millennium release

Receiving

4. Shipping charge/service charge/discount in Output Accounting Vouchers for accounting office -- Currently the shipping charge and service charge/discount are calculated as local currency (i.e. HKD) and stored in 115-142 bytes of the output record. Can the charge is also recorded as the original currency? (HKBU)

A: This should be pursued as an enhancement request.

5. Payment line in delimited format – Prefer to have field delimited format in the payment lines so as to manipulate the output data in Excel. (HKBU)

A: This should be pursued as an enhancement request.

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6. Prefer to have all posting records sent collaboratively under one email. Now posting each payfile generates 4 emails, more than 16 emails were received for each posting! (HKIED)

A: This should be pursued as an enhancement request.

Others

7. Review File in Millennium – Records held in the review file are not met the search criteria. For example, we limit the order date with 1st Sept 2003 to 30th Sept 2003, but we find records outside this range of order dates. (HKBU)

A: The library should report specific examples to the helpdesk so that the problem can be more fully diagnosed.

8. Create list – Now we have to select the record type repeatedly when compiling a Boolean search query. Prefer to automatically carry forward type of record in use when setting up search queries. (HKIED)

A: This should be pursued as an enhancement request.

9. Wrong indexing is found in browsing mode. For example, 中國人的姓名與藝術 is wrongly indexed to 中國人的姓氏. (LU)

A: This may be related to the Unicode mapping tables which we have been discussing with the HK-IUG this past year. However, the library should report this example to the help desk so is can be more fully diagnosed.

10. Z39.50 search

- Chinese characters are filtered out when transferring bib. records through Z39.50.

A: More details are required. Is this happening in Millennium, GUICAT or telnet? The library should report these kinds of problems to the helpdesk so that they can be fully diagnosed. There are a number of variables which could account for this.

- The hits are different if searching the same Chinese title in the character based version and the Millennium version. Less hits are found in the Millennium version.

A: This is possibly related to the Unicode mapping tables which we have been discussing with the HK-IUG this past year. These are currently under review and being updated.

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- No source information (i.e. from which library) shown when the results are displayed. (LU)

A: That is correct. In the current release source information is not displayed on the browse screen. This functionality is being added in the next software release of Millennium.

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- 11. Chinese characters cannot be inserted in full screen editing while no problem is found with English. (LU)

A: More details are required. Is this happening in Millennium, GUICAT or telnet? The library should report these kinds of problems to the helpdesk so that they can be fully diagnosed. There are a number of variables which could account for this.

- 12. 全形數字 (Chinese numeric characters in 2 bytes) keyed in MilAcq cannot be displayed on telnet mode. (LU)

A: This is possibly related to the Unicode mapping tables which we have been discussing with the HK-IUG this past year. However, the library should report these specifics to the helpdesk so that they can be fully diagnosed. There are a number of variables which could account for this.

The following questions were submitted to HKIUG 2002:

- 13. During creating order records, E. Price and x subfield need to be updated separately in Millennium. Prefer to have the E Price updated automatically when x subfield is updated, or vice versa. (LU)

A: This was answered in 2002. (See the attached file HKIUG Answers 2002.doc)
The answer was “This should be pursued as an enhancement request.” Did the library or the HK-IUG submit the enhancement request? If so, then no further action is needed. If not, and if it is still important then the users should pursue this via the formal enhancement process. The library or the HK-IUG should check the release notes to see if submitted enhancement requests have been selected for development. This is the only feedback method provided for enhancement requests.

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14. Prefer to have the card display instead of line display for “Field” at CREATE LIST. (LU)

A: Again, this was answered in 2002. The answer was “This should be pursued as an enhancement request.”

15. Barcode validation – no valid check for barcodes, e.g. 31000347341474 is a correct barcode, if key in 3100034734147, the system will accept it without alerting. (LU)

A: I was not able to find this question in the list from 2002. The library should report this to the customer services help desk so that it can be fully diagnosed.

16. Chinese Characters

In MilACQ, Wrong character code mapping – eg. to key in the character 致 in MilAcq will get "275163" (simplified character code) instead of "215163".

A: This is possibly related to the Unicode mapping tables which we have been discussing with the HK-IUG this past year. These are currently under review and being updated.

17. ADJUST EPRICE based on previous payments – Currently the program was designed for single payment of periodical subscriptions. Please enhance this program so that it can total multiple-payments within the user-specified period. (HKBU)

A: This will be added to this list of enhancement items to be considered. However, the library and the HK-IUG are advised to also use the formal enhancement process to progress their enhancement requests.

B. Serials

1. In MilSer, prefer to automatically convert all existing textual holdings to full MARC holdings format? How is the automatically formatted MARC holdings field in Millennium Serials useful to the Library? (HKPU)

A: This should be pursued as an enhancement request.

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2. False alarm – During the check in process, a false error box often pops up on screen (e.g. Verifier error: field group does not have pattern field(s), Error: the record c101657 could not be updated) (HKBU)

A: The library should report this to the Customer Services Help Desk.

3. We have 3 accounting units. In text mode, we can view order records of other accounting units during check-in process. However, in MilSer, we cannot view order records of other accounting units. We do not want to login another accounting unit for viewing the order record. Can III enhance the system so that we can view all order records under the same accounting unit? (City U)

A: No, Millennium only allows users to view order records for the accounting unit with which they are associated. Accounting units are designed to be discrete.

4. After we upgraded to Release 2002 Phase 3, we found the cursor jumped to the 1st box instead of the box that had been updated. In order to ensure the box has been updated, we have to scroll down and look for the updated box. It is time consuming. Can the cursor remain at the updated box? (City U)

A: The library should report specific examples to the helpdesk so that the problem can be more fully diagnosed.

5. After we deleted a particular box, the next box would then be highlighted and a dialog box popped up again and asked if we would like to delete the highlighted box. I have no idea why the dialog box popped up again after we deleted a box. In the past, the question asked once only. (City U)

A: The library should report specific examples to the helpdesk so that the problem can be more fully diagnosed.

6. After we edited the note field in the check-in record, additional characters sometimes appended to the end of the note field when we retrieved the record again. We have to delete the whole statement and then re-enter the statement in order to remove the additional character. (City U)

A: The library should report specific examples to the helpdesk so that the problem can be more fully diagnosed.

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7. Printing of claim slips must be sent to network printer. Can it be directed to local printer? (City U)

A: This will be included in the next release (Release 2003)

8. The cover date in Check-in Box is displayed in Chinese instead of English. (LU)
- Check-in Card display format cannot be changed to Line Format. Or vice versa. (Check in card display format is the default?)

A: The library should be able to do this. It is likely a setup issue. The library should report this to the helpdesk so that it can be more fully diagnosed.

- "Note Field" is displayed BEFORE the cover date, volume number.

A: It is likely a setup issue. The library should report this to the helpdesk so that it can be more fully diagnosed.

- When we make changes in "NOTE FIELD", sometimes the system will add "0A" or strange characters to the field.

A: The library should report specific examples to the helpdesk so that the problem can be more fully diagnosed.

9. Chinese characters in claims notes cannot be printed through network laser printers.(LU)

A: The library should report the problem to the helpdesk so that the problem can be more fully diagnosed.

10. Cannot preview or print the binding slip, if click on "submit" or "preview" button, the record was locked and the message "The server is no responding. The client must be restarted. If this problem persists, please contact Innovative." (LU)

A: The library should report the problem to the helpdesk so that the problem can be more fully diagnosed.

11. The following functions available in the character based version but are not found in MilACQ: (LU)

- ^TAG info
- ^Verify MARC CODES
- ^Verify Headings
- ^Diacritics coded/Displayed

A: These functions are being added in the next software release (2003).

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12. To edit order record/item records – no shortcut key or tag number to jump to the target field to amend the field. (LU)

A: The library should report the problem to the helpdesk so that the problem can be more fully diagnosed.

The following questions were submitted to HKIUG 2002:

13. Tag 880(Chinese characters) cannot be output to the claim slip in MilSer. Please enhance the system so as to output tag 880? (City U)

A: I did not find this question in the list of 2002 questions. However, if an enhancement request was submitted, then it will be on our list of enhancement items for consideration in a future release. If not, then the library or HK-IUG should submit this through one of the formal enhancement request processes.

14. Calculation of Cover Date – After converting check-in card to MilSer version, the system cannot calculate the cover dates correctly if the publication frequency is semi-monthly or semi-weekly. (HKBU)

A: I did not find this question in the list of 2002 questions. The library should report specific examples to the helpdesk so that it can be more fully diagnosed.

15. We would like to learn about the experiences of Libraries using the E-checkin feature. Are there libraries who have implemented the service already? (HKPU)

16. Can only generate file by searching the checkin + bib records or order + bib records. Is it possible to generate files by selecting criteria from checkin records+ bib records+order records? (LU)

A: This should be pursued as an enhancement request.

17. Send message/Display the routing list during checkin to remind serials staff of printing the routing list after check in. (LU)

A: This should be pursued as an enhancement request.

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18. Prefer to have option to insert boxes before or after a selected box in a Checkin Card (manual #104075) or adding a box at the End of a Check Card (manual #104071). (LU)

A: This should be pursued as an enhancement request.

19. Checking in Bound Issues (manual #100450) -- Can we have the option of “to update or not to update” LIB HAS field when we “Delete Range of Boxes”. (LU)

A: This should be pursued as an enhancement request.

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Group:	Cataloguing
Moderator:	Joyce Po (HKIED)
Location:	Main Building MBG07

1. Create list file number should be static.

If the Create List file number is static, we can use it as the identifying element when choosing review file in Global Update, editing and other file manipulation functions. (CityU)

A: This should be pursued as an enhancement request. Lists have static numbers in the telnet version because there is no other method for identification, but that limitation does not exist in the graphical environment. This is designed this way in the Millennium environment, because it was felt that most users do not remember or identify the review files by number, but by name or user id.

2. Delete a batch of bib records.

If we cancel a subscription to a database containing hundreds or thousands of e-journal records, we need to create a review file and then delete record by record. This request will eliminate the time-consuming of deleting record by record. (CityU)

A: This is available through Innovative's Electronic Resource Management module.

3. Correction of the beta test on name authority redirection

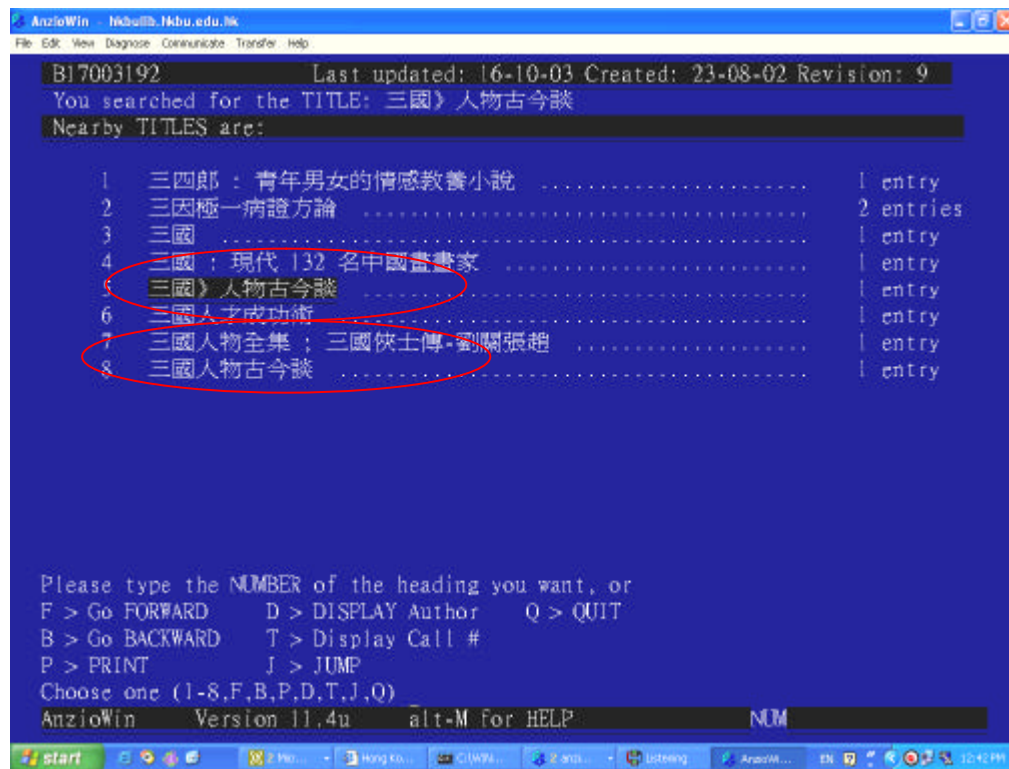
When will III finish the correction of the beta test on name authority redirection? Such as take away the "No Equivalent heading" on those authority record that has no 7XX field. Currently many unwanted "No equivalent heading" messages are displayed for western names and LC subject headings searches. (HKBU, HKPU)

A: This is scheduled for the next release (2003).

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4. Indexing for Chinese titles or headings that include Chinese punctuation marks
For Chinese titles or headings that include Chinese punctuation marks, INNOPAC does not ignore them in searching or display. Consequently, such titles or headings will not appear in the proper place in the browse display. See the attached screen shot example. INNOPAC should ignore Chinese punctuation such as {212b25} and {212b26}, {212b4e} and {212b4f}, {212b5a} and {212b5b}, {692154} and {692155} in indexing. (HKBU)

A: This is on the list of enhancement requests. Will be included in implementation of Unicode storage.



5. T function on the authority records
We can use the T function in bibliographic records to Romanize Chinese characters. We would like to have the same function apply to authority records so that we can also romanize Chinese characters in authority records. (HKBU)

A: This is already on our list of possible future enhancements.

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6. Order of the records display

When displaying authority records in INNOPAC the order that the records display is not what would be expected. For example, there are 72 authority records in our INNOPAC for William Shakespeare. We would expect that the main authority record for Shakespeare would display at the top of the list, but it does not. Please see the second attached screen shot example illustrating this. This problem has also been reported before but doesn't seem to have been addressed. (HKBU)

A: This has been added to the list of potential development projects.

```
AnzioWin - hkbu11b.hkbu.edu.hk
File Edit View Diagnose Communicate Transfer Help

You searched for the AUTHOR: shakespeare william
72 entries found, entries 41-48 are:
Shakespeare William 1564 1616
41 --> Authority Record -- Selections
42 --> Authority Record -- Selections, 1975
43 --> Authority Record -- Selections, 1987
44 --> Authority Record -- Selections, 1989
45 --> Authority Record -- Selections, 1995
46 --> Authority Record -- Shakespeare in production
47 --> Authority Record
48 --> Authority Record -- Sonnets

-----
Please type the NUMBER of the item you want to see, or
|P > Go FORWARD      R > RETURN to browsing    L > LIMIT this Search
|B > Go BACKWARD     P > PRINT                + > ADDITIONAL options
|Choose one (41-48,F,B,R,P,L,J,Q,+) _
-----
AnzioWin Version 11.4a alt-M for HELP NUM
```

7. 856 link to the web

Millennium Cataloging doesn't really act like Web-based cataloging. When we create an 856 link in a record in the cataloging module we cannot click on the link to go to the Web site. We would like to be able to click on the 856 field like we can do in CatMe. (HKBU)

A: This is scheduled for the next release.

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8. Report heading

When we generate the Headings used for the First time report under Report Heading changes if two headings are used for the first time and they are in the same bibliographic record, the record will be output twice if we output the report to a review file. This means there are a lot of duplicated bibliographic records in the review file. We would like the bibliographic record to only be output once even if there are two or three etc. headings from it that are used for the first time. (HKBU)

A: This is under consideration for a future release.

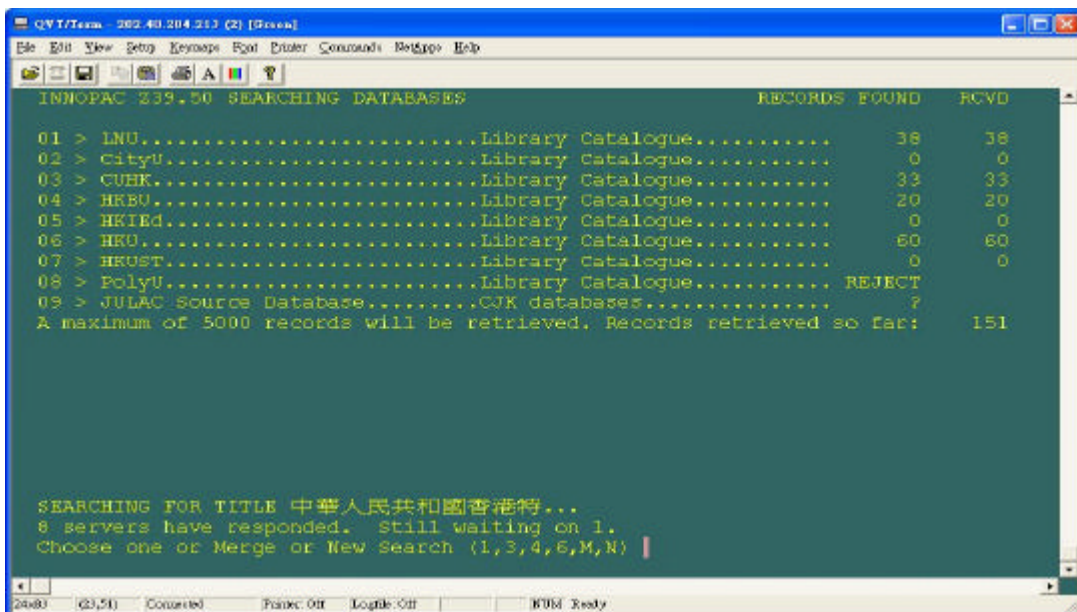
9. Prefer to have interactive overlay function for the local bib. records. (HKIED)

A: If this means that the library wants to overlay a bib record in the database with another bib record also in the database (i.e., not when loading a new record into the database); we will consider this for a future release.

10. When retrieve records from remote databases, no source information (i.e. from which library) is displayed on the results. (LU, HKIED)

A: This functionality is included in the next release of Millennium

11. Only **ten** Chinese characters are supported in Z39.50 Title search. In local search, **26** Chinese characters are supported. (LU)

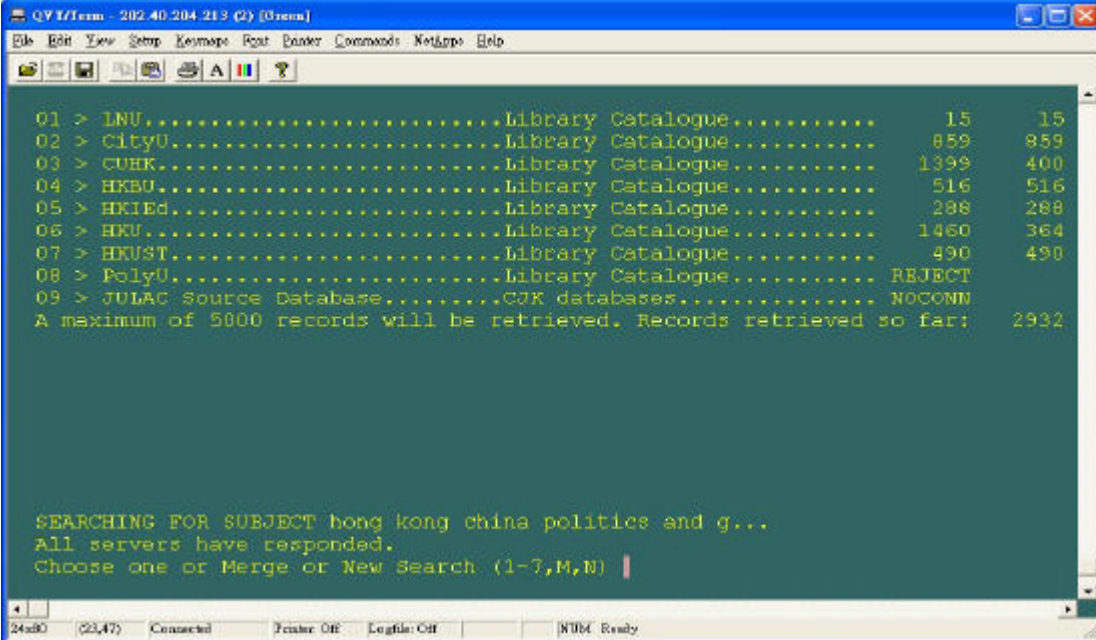


A: We have not been able to replicate this in Millennium. We are able to do searches of more that 10 characters in Millennium.

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12. Only **30** English characters are supported in Z39.50 Subject search. In local search, **55** English letters are supported. (LU)

A: We have not be able to replicate this in Millennium.



```
QV Term - 202.40.204.213 (2) [Orion]
File Edit View Setup Keystroke Post Printer Commands NetApps Help
[Icons]
01 > LNU.....Library Catalogue.....      15      15
02 > CityU.....Library Catalogue.....     859     859
03 > CUHK.....Library Catalogue.....    1399    400
04 > HKBU.....Library Catalogue.....     516     516
05 > HKIED.....Library Catalogue.....     288     288
06 > HKU.....Library Catalogue.....     1460    364
07 > HKUST.....Library Catalogue.....     490     490
08 > PolyU.....Library Catalogue.....    REJECT
09 > JULAC source Database.....CUK databases..... NOCOMM
A maximum of 5000 records will be retrieved. Records retrieved so far: 2932

SEARCHING FOR SUBJECT hong kong china politics and g...
All servers have responded.
Choose one or Merge or New Search (1-7,M,N) |
```

The following questions were submitted to HKIUG 2002:

13. Identify duplicate records in a review file.

When we sort a review file by record no., the system should be able to alert users and also identify duplicate records in the file. Duplicate records are records which appear more than once in a review file, usually after additional records are appended to an existing file. (City U)

A: This was answered in 2002. (See the attached file HKIUG Answers 2002.doc)

The answer was “This has been added to the list of possible future enhancements”. I don’ t believe that this was selected this year. However, The library or the HK-IUG should check the release notes to see if submitted enhancement requests have been selected for development. This is the only feedback method.

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14. Create review file based on specified duplicate field.

Enhance the create list function so that users can create a review file based on the criteria that a specified MARC field appears more than once in a single record. For example, to find a non-repeatable field such as field 245 regardless of whether the data are identical or different, which appears more than once in a single record. (The DELETE DUPLICATE FIELD command currently available in Millennium Global Update could only retrieve MARC fields with identical contents). (CityU).

A: This was answered in 2002. (See the attached file HKIUG Answers 2002.doc)
The answer was “This has been added to the list of possible future enhancements”. I don’ t believe that this was selected this year. However, The library or the HK-IUG should check the release notes to see if submitted enhancement requests have been selected for development. This is the only feedback method.

15. Insert fixed length fields, 006/007

Allow users to insert fixed length special fields such as 006 in the command input tab in Global Update so that these special fields can be inserted in a batch of records. (City U)

A: This was answered in 2002. (See the attached file HKIUG Answers 2002.doc)
The answer was “This has been added to the list of possible future enhancements”. I don’ t believe that this was selected this year. However, The library or the HK-IUG should check the release notes to see if submitted enhancement requests have been selected for development. This is the only feedback method.

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Group:	Circulation
Moderator:	Ruth Wong (HKU)
Location:	Main Building MGB01

Check-in/Check-out

1. The colour of checked-out items turns from red to black once the user returns all overdue items at Circulation Desk Check In mode. (HKPU)

A: This works in the current general release, as well as 2003

2. To show all patron messages (if more than one) in one dialog box once the patron barcode is scanned, instead of the need to click the icon of message. (HKPU)

A: This should be pursued as an enhancement request.

3. Add the following data which are missing from the printout:
 - due date, due time, fine amount collected, etc. (HKPU)

A: Is this referring to the receipt? ; If so, the fine amount collected is included in 2002 Phase 3, Due date and time would be enhancements.

4. Request for a choice for library to delete or adjust the pop up message warning staff, patron how many quota of loans left. Reason: misleading when library use different quota for different categories of items for loan. (HKIED)

A: This is already on the list of items under consideration for future enhancements.

Hold

5. After pickup and cancellation notices are generated, on the (Prepare Hold) menu, would it be possible to add an additional option to allow staff to generate a list of ALL hold for pickup items sorted by Call number? A list in call number sequence will be a great help to the staff for checking the availability of requested books on the hold shelf. (City U)

A: The list can be sorted before preparing (it cannot be resorted after prepare, but can be cancelled and resorted). The ability to print out the table of prepared notices is included in the next release (2003)

6. To modify the online message when holds exceed the quota. (CUHK)

A: This should be pursued as an enhancement request.

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7. To sort by number of holds when viewing outstanding holds (CUHK)

A: This is currently possible by clicking on the Status column.

8. To access the log file of cancelled holds in the last 3 months (CUHK)

A: This should be pursued as an enhancement request.

9. "Last Pickup Date" is not displayed in the Hold Tab of Patron Record. (LU)

A: The information is available in 2002 Phase 3 by right clicking on the item and viewing the hold. This information will show in the status bar in the Holds tab when a particular hold is selected from the table in the next release (2003.)

Others

10. Web Access Management can track statistics by Pcode3 rather than just Ptype. (LU)

A: This should be pursued as an enhancement request.

11. Overdue notices cannot be batch sent by E-mail. (LU)

A: This should be pursued as an enhancement request.

12. Date is displayed in a combination of Chinese and English characters (eg October is displayed in Chinese). (LU)

A: The library should report this example to the help desk so is can be more fully diagnosed.

13. Due time of hourly loan cannot be set correctly in offline Millennium Circulation (when set the due time to 5PM, the system would set it to 3PM instead). (LU)

A: The library should report this example to the help desk so is can be more fully diagnosed.

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14. Giving the library the ability to choose what fields are printed on the various notices. Currently, Notices & Date Due slips are programmed to choose the first title field that it finds in the bib. record, eg. 240. This causes problem for printing notices for some titles with Chinese characters located in the 245 field as follows :
(LU)

```
100 1 Holsinger, Erik
240 10 How music and computers works. |cChinese
245 10 電腦音樂入門圖解 =|bHow music and computers works /|cErik
      Holsinger 著
```

A: This is already on the list of items under consideration for future enhancements.

15. The system can print a due date receipt to both the receipt printer and to the patron's email address. (LU)

A: This should be pursued as an enhancement request.

16. Solve the problem of receipt printer not cutting receipts when printed in Millennium Circulation. (LU)

A: The library should report this example to the help desk so it can be more fully diagnosed.

Statistics

17. As for circulation statistics, would it be possible to introduce the following two options which will provide useful information for allocating human resources over the counter during different periods? (CityU)

- Hourly checkin activity
- Check-in activity by patron and item codes

A: This should be pursued as an enhancement request.

Notices

18. Email "acknowledge receipt" feature for bill notices (HKPU)

A: This should be pursued as an enhancement request.

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19. Coming due notices / courtesy notices reminding users before book loans are due.
The request was promised in HKIUG 2000. (HKPU, LU)

A: This enhancement is included in the next release, Release 2003. Actually, this enhancement not ‘promised’ at HKIUG 2000. It was announced that this was being considered for a future release.

As with all enhancement requests, if they are placed on a list for future consideration, it means that they will be considered for a future release, it does not mean that the enhancement is promised. Decisions about which enhancement requests have been selected are announced in the release notes, and in other venues, but until they are formally announced, no expectation should be made.

At HKIUG 2002 it was announced that this was formally selected but did not make the cutoff date for Release 2002, and that it was scheduled for the next Release, that is Release 2003.

20. Include or exclude any patron fields in email notices, particularly the postal address (CUHK)

A: This should be pursued as an enhancement request.

Course Reserve

21. Add the following data which are missing from the printout

- Barcode, call no., no. of transactions, etc. (HKPU)

A: It is unclear what printout is referred to here, but again, if it is a change to existing information, it should be pursued as an enhancement request.

-

22. Add item: (HKPU)

- Move “barcode” to the top of the search criteria

A: This is available in 2002 Phase 3 as a service commitment on CSDirect (General Service Commitments).

- Add the message “make changes permanent (y/n)” after adding items

A: This should be pursued as an enhancement request.

- Show the record number on the printout after record creation

A: This should be pursued as an enhancement request.

- Add message indicating that the item is already on reserve for another course

A: This should be pursued as an enhancement request.

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23. Delete item: (HKPU)

- Add confirmation message (e.g. Make changes permanent (y/n)?) after pressing the button REMOVE ITEMS
- **A: This should be pursued as an enhancement request..**
- Add warning message
If the item does not link with other course record, the character-based system provides the warning message 'TO BE REMOVED', but the Millennium system doesn't provide warning message and displays as below.
A: This is planned for a future release
- Additional features for item deletion: by barcode
In character-based system, users are allowed to choose Remove by LINE NO or Remove by BARCODE.
A: This is planned for a future release

Others

24. There have been patrons requesting to show the number of renewals for their borrowed books in their circulation records. Would this be possible? (City U)

A: This should be pursued as an enhancement request.

25. "materials locator" feature to help users find the items by floor and stack number, give and take the preceding or following stack. (HKPU)

A: This should be pursued as an enhancement request (clarification of the request is required)

26. Change the due time display format to 24-hour basis (to be consistent with the display format for adjustment of due time) (HKPU)

A: This should be pursued as an enhancement request (clarification of the request is required)

27. To search a particular patron file in a review file by inputting the leading string of a field. (CUHK)

A: Clarification of the request is needed. In the next software release (2003) there are New Boolean operators to work with data found at beginning or end of a field: "Starts With" and "Ends With" in the create list functions.

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The following questions were submitted to HKIUG 2002:

28. Course Reserves Functions - Can we add an item to course record without first clearing the holds on the item? Clearing holds can be very tedious and time consuming, especially when the item concerned is of high demand. Availability of the course material will be delayed by the process of clearing holds. Therefore, it will be helpful if we can put the item concerned to a course record first and then clear the holds subsequently. (City U)

A: This should be pursued as an enhancement request.

29. The existing function backdates at (date) level only, will it be possible to enhance the function to provide backdate at the (hour) level also? Hourly backdate is useful for short load items. (City U)

A: This should be pursued as an enhancement request.

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INNOPAC Questions

Group:	Reference & WebOPAC
Moderator:	Steven Yip (HKUST)
Location:	Main Building MGB022

1. As requested while Advanced Search was up, TOC words should not be incorporated into keyword indexing. Rather, separate TOC word indexes should be built. (CUHK)
2. Display of Chinese titles(if 880 present) at the title list of results. (Requested in the past but no enhancement) (CUHK)

A: This is still on our list of enhancement items for consideration in a future release.

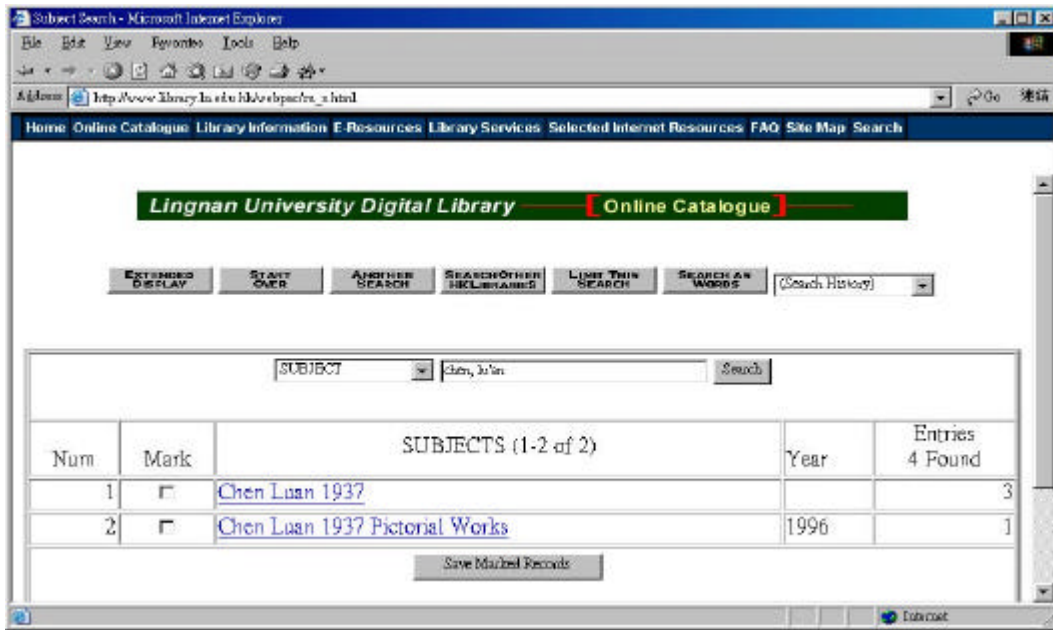
3. Content linking in Web OPAC – Syndetic solution
Right now the linking button is displayed for all bibliographic records with tag 020 or 022. Please develop the capability that the link button “Additional Information” will be displayed in Webpac ONLY IF the bibliographic record contains tag 020. (HKBU)

A: WEBADDRESS will pull take date from the first i-tagged field and if there are no i-tagged fields then no link is shown. More sophisticated management is available with WebBridge.

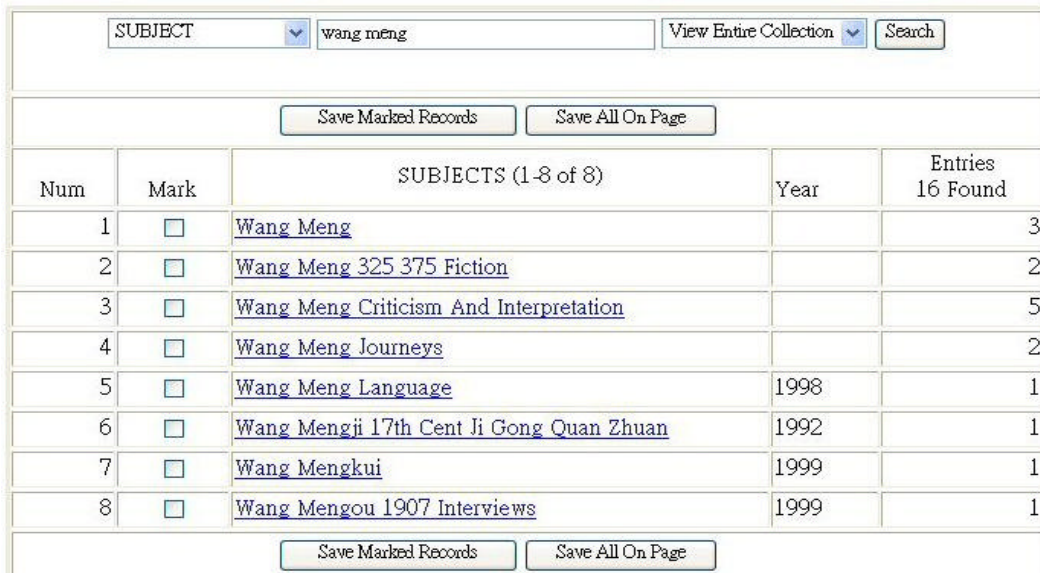
4. Apostrophe and diacritics not displayed in WebOPAC - eg. the heading of “Chen Lü'an” (search by Subject). (LU)

A: The diacritics display correctly on the Unicode port (1081) of the Web OPAC. Those diacritics don't appear to be included in the BIG5 table. There is another issue, which is a setup issue. To display diacritics on the browse screen, even in Unicode, Libraries should contact the helpdesk for a resolution. LU service call for this issue is c721004. (see also #5, below).

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5. Browse list of subject search (tag 600 Subject added entry for personal name) should be sorted by \$a\$a\$d instead of lump all sub fields together to sort. (LU)
A: This is on our list of enhancement items for consideration in a future release.



6. For English records, titles entered in upper case are displayed in a combination of upper and lower cases. (eg. please search title "CCTV...", "SARS...") (LU)
A: This is a setup issue. Libraries experiencing this display behavior should contact the helpdesk for a resolution. LU service call for this issue is c721004

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TITLE <input type="text" value="cctv"/> View Entire Collection <input type="button" value="Search"/>				
<input type="button" value="Save Marked Records"/> <input type="button" value="Save All On Page"/>				
Num	Mark	TITLES (1-5 of 5)	Year	Entries 8 Found
1	<input type="checkbox"/>	Cctv 1978 1997	1999	1
2	<input type="checkbox"/>	Cctv News Probe	1998	1
3	<input type="checkbox"/>	CCTV 中國市場熱點權威報導 / 封面副書名:	1999	1
4	<input type="checkbox"/>	CCTV 影像叢書		3
5	<input type="checkbox"/>	CCTV 記者親歷叢書		2
<input type="button" value="Save Marked Records"/> <input type="button" value="Save All On Page"/>				

4th Annual Hong Kong Innovative User Group Meeting
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INNOPAC Questions

Group:	Systems & Unicode Discussions
Moderator:	Chiu Ha-lin (CUHK)
Location:	Main Building MBG22

1. The failure of preserving the brace code value of untouched characters during a record saving session in Millennium Editor. This problem occurs if the brace code value belongs to a multiple mapping case in diac.utf8.hkiug and is not the "preferred" entry.
2. Failure of displaying UTF-8 CJK characters in the character-based full screen editor. The editor displays only the first two bytes of the UTF-8 codes, thus corrupting the display.
3. CJK characters are trimmed off when printing bib records in Millennium Cataloging.
4. Runaway webpac processes - causing system slowdown, Millennium client failure, and inability to process transactions (including circulation).

The following questions were submitted to HKIUG 2002:

5. Could you please tell us the system design of the Unicode implementation expected in the next INNOPAC release?
6. Is there any plan to handle the linking between simplified, traditional and variant characters in the Unicode-based database? This is essential for searching and sorting.

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	CAT	ACQ	Serials	CIR	Webpac	System
CityU	V		V	V		
CUHK				V	V	
HKBU	V	V	V		V	
HKIEd	V	V		V		
HKPU	V		V	V		
HKU						
LU	V	V	V	V		
UST						V