## The HKALL Phenomenon: accessing eight million volumes with just a mouse click

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Abstract

Started with no precedents but only uncertainty, the HKALL Project has become the most popular inter-library resource sharing program among university libraries in Hong Kong. For each student or staff member in these institutions, borrowing books from another university library has never been so simple. This paper will examine the reasons behind HKALL's success and popularity, and how HKALL has changed the landscape of inter-library access and lending activities among the eight participating university libraries in just two years.